

# **Informed Patient Choice: A Paradigm Shift in Medical Error and Informed Consent**

**NIH Inter-Institute Bioethics Group  
Bethesda, MD May 4, 2009**

**Shannon Brownlee**

Visiting Scholar, NIH Clinical Center, Dept. of Bioethics

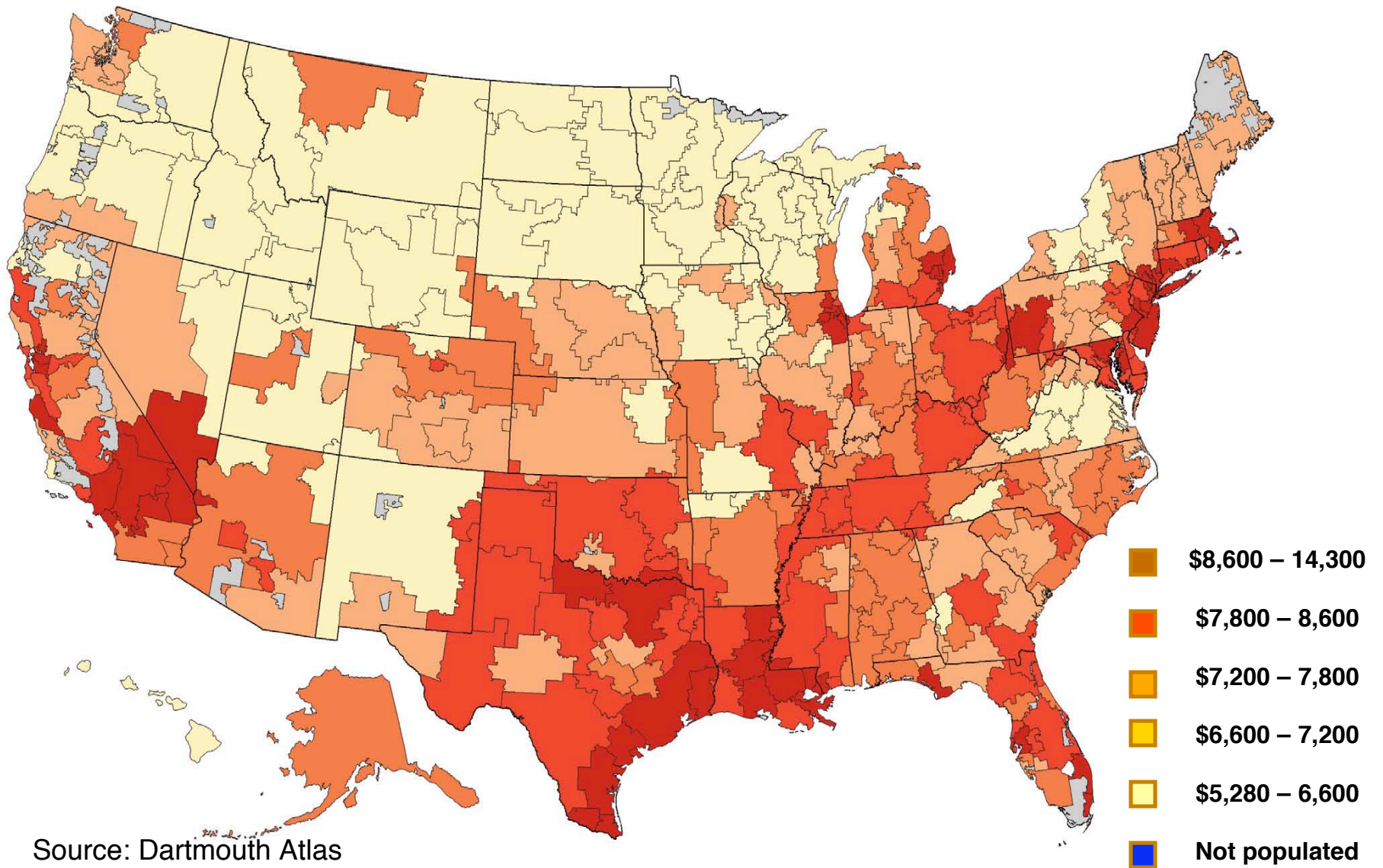
Schwartz Senior Fellow, New America Foundation

*Overtreated: Why Too Much Medicine is Making Us Sicker and Poorer*

# **DISCLAIMER**

- **These views are mine alone and do not reflect NIH positions**
- **No financial conflicts of interest to declare**

# Medicare \$\$ per Beneficiary 2005



# **The Three Categories of Care That Show Unwarranted Variation in the U.S.**

## **Effective Care:**

**Evidence-based care that all with need should receive (aspirin and beta-blockers after AMI)**

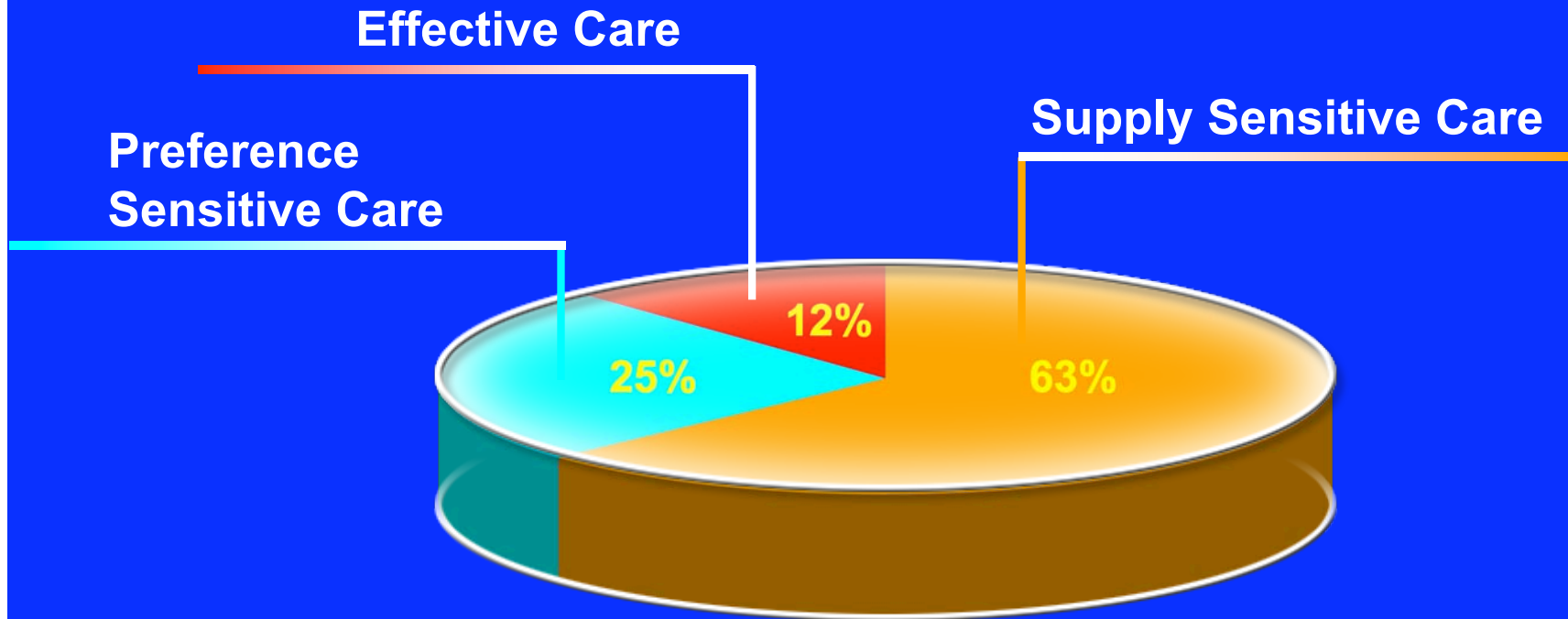
## **Preference-Sensitive Care:**

**Elective procedures and tests whose use should depend upon the patient's choice (Mastectomy vs. lumpectomy)**

## **Supply-Sensitive Care:**

**Discretionary hospitalizations, visits, and procedures**

## Proportion of Medicare Spending Attributed to Each Category of Unwarranted Variation



Source: John E. Wennberg and Dartmouth Atlas

## Preference-Sensitive Care

- Involves tradeoffs -- more than one treatment exists, no treatment is an option, and the outcomes are different
- Decisions should be based on the patient's own preferences
- But provider opinion often determines which treatment is used

## **Ethical considerations**

- **Is it ethical to operate on a patient who would have chosen another course of treatment had he or she been fully informed?**
- **Is it ethical to offer a test outside the context of informed patient choice?**

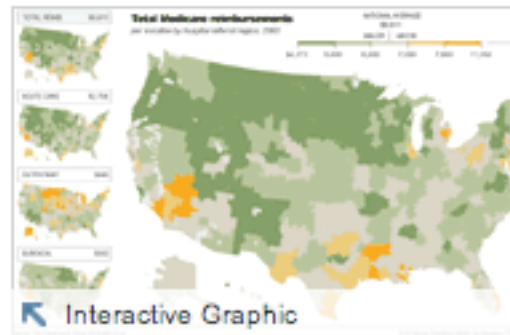
TREATMENTS

## Need a Knee Replaced? Check Your ZIP Code.

By STEPHANIE SAUL  
Published: June 11, 2007

WHY does health care for the average Medicare patient cost nearly twice as much a year in New Jersey, at \$8,076, as it does in Hawaii, at \$4,529?

### Multimedia



Regional Differences in Cost and Care

The differences are one example of perplexing geographic variations in medical expenses and quality. And in a study that has important implications for the nation's \$2 trillion health care tab, researchers have found that more intensive and expensive care does not necessarily mean better outcomes. In fact, the opposite may be true.

The Dartmouth Atlas of Health Care, a research group that studies variations and costs in medical care, sums it up like

E-MAIL

PRINT

SINGLE PAGE

REPRINTS

SAVE

SHARE

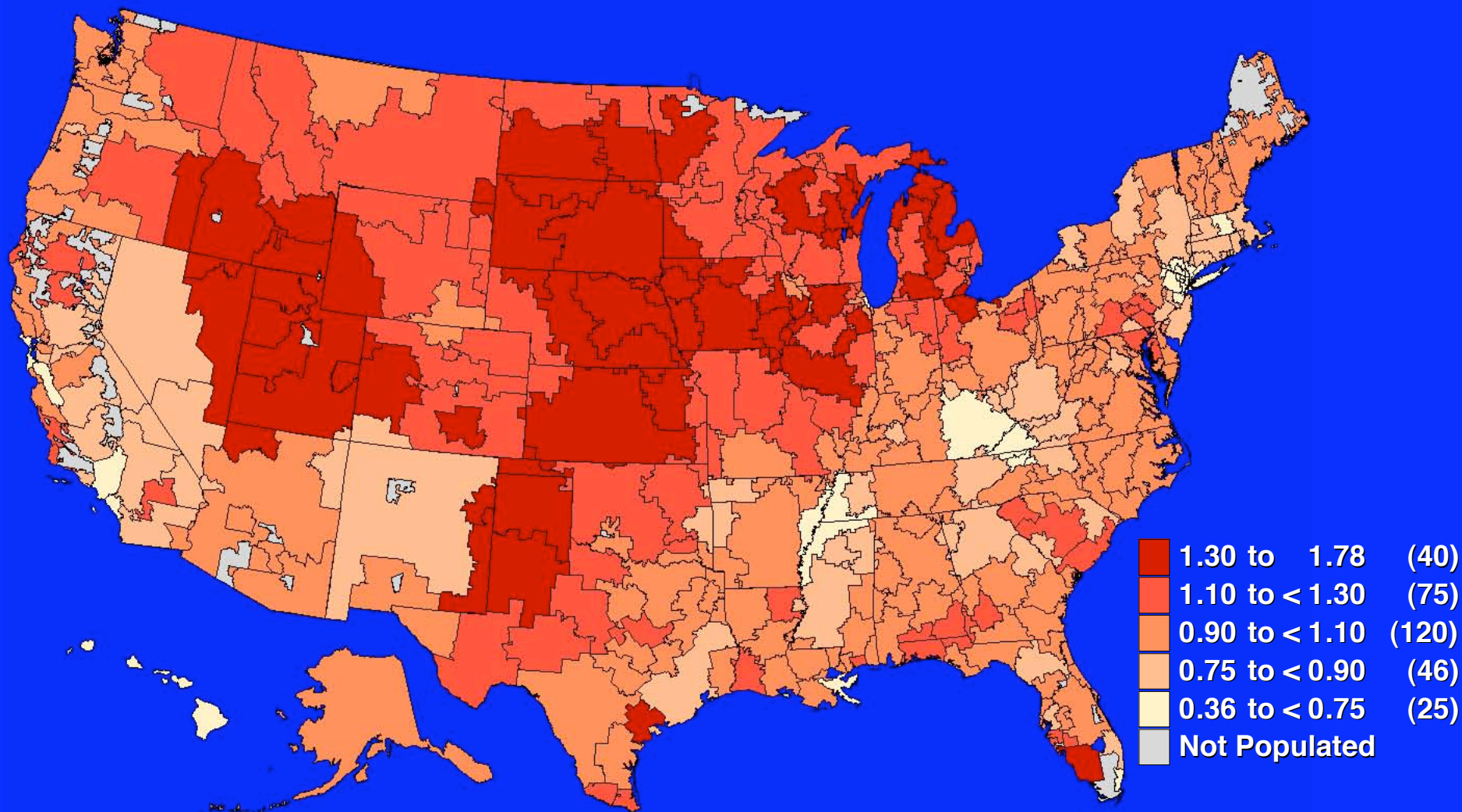
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## Knee Replacement: An Example of Preference-sensitive Care

Ratio of knee replacement rates to the U.S. average (2002-03)



Source: Dartmouth Atlas

# The high price of uncertainty

©Cartoonbank.com



*"Well, Bob, it looks like a paper cut, but just to be sure let's do lots of tests."*

# Knee replacement per 1,000 Medicare enrollees (2005)

15.0

13.0

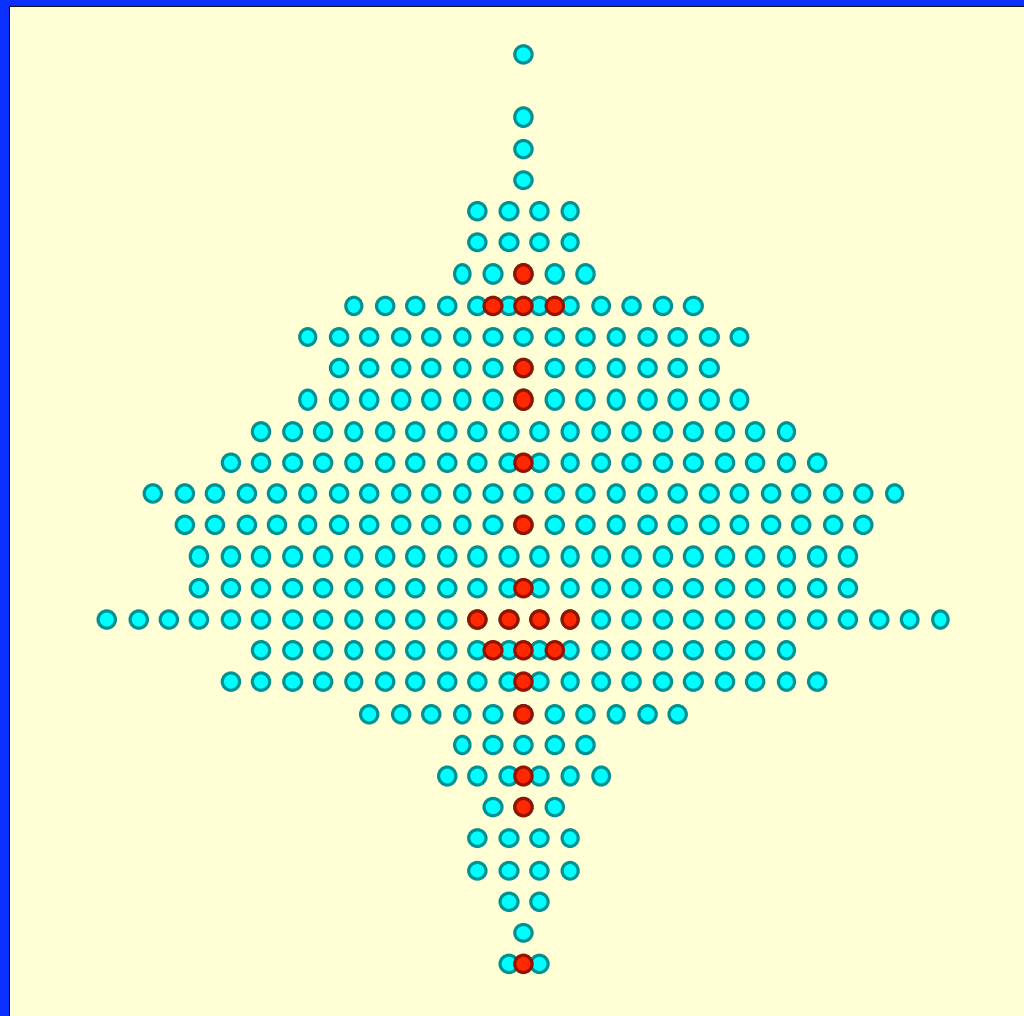
11.0

9.0

7.0

5.0

3.0



**HRR**

**Ratio to  
lowest**

Lubbock, TX 3.15

Salt Lake City, UT 3.13

Bismarck, ND 3.13

St. Paul, MN 3.12

Minneapolis, MN 2.92

Casper, WY 2.74

Baltimore, MD 2.56

Wilmington, DE 2.36

Washington, DC 2.16

Richmond, VA 2.13

Bangor, ME 2.09

Lebanon, NH 2.08

Baton Rouge, LA 2.05

Portland, ME 1.99

Seattle, WA 1.98

Burlington, VT 1.93

Hartford, CT 1.83

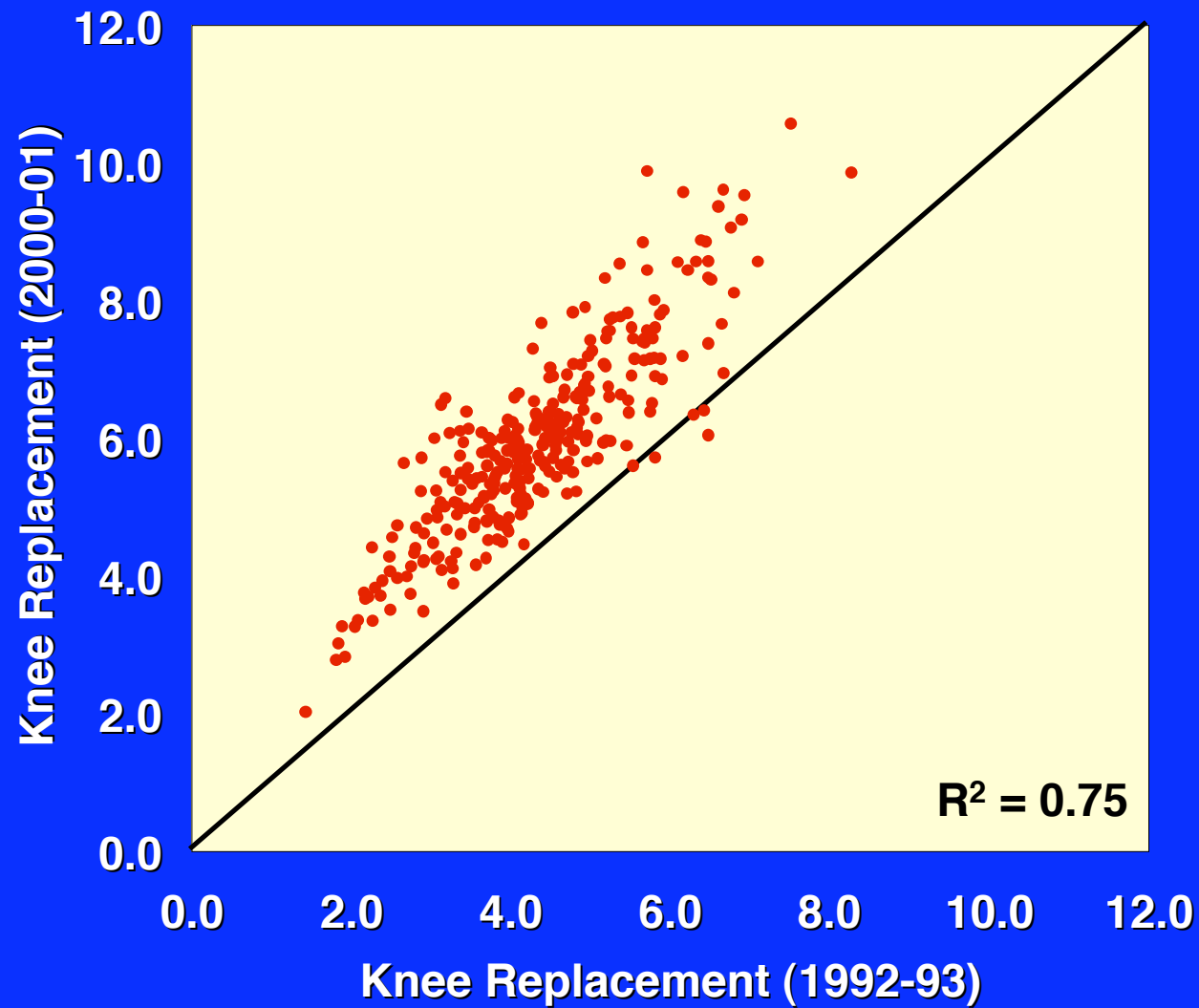
Worcester, MA 1.81

Providence, RI 1.55

White Plains, NY 1.47

Manhattan, NY 1.00

## Relationship Between Knee Replacement Rates among hospital referral regions in 1992-93 and 2000-01



# Conditions involving preference-sensitive surgical decisions

Condition	Treatment Options
<ul style="list-style-type: none"><li>• Silent gall stones</li></ul>	Surgery versus watchful waiting
<ul style="list-style-type: none"><li>• Chronic stable angina</li></ul>	PCI vs. surgery vs. other methods
<ul style="list-style-type: none"><li>• Hip and knee arthritis</li></ul>	Joint replacement vs. pain meds
<ul style="list-style-type: none"><li>• Carotid artery stenosis</li></ul>	Surgery vs. aspirin
<ul style="list-style-type: none"><li>• Herniated disc</li></ul>	Back surgery vs. other strategies
<ul style="list-style-type: none"><li>• Early prostate cancer</li></ul>	Surgery vs. radiation vs. waiting
<ul style="list-style-type: none"><li>• Enlarged prostate</li></ul>	Surgery vs. other strategies
<ul style="list-style-type: none"><li>• Middle-aged male</li></ul>	PSA test versus no test
<ul style="list-style-type: none"><li>• Early Breast cancer</li></ul>	Mastectomy vs. lumpectomy



## Determining the Need for Hip and Knee Arthroplasty: The Role of Clinical Severity and Patients' Preferences

GILLIAN A. HAWKER, MD, MSc,\*†¶# JAMES G. WRIGHT, MD, MPH,†‡||  
PETER C. COYTE, PhD, ¶#\*\* J. IVAN WILLIAMS, PhD,||\*\* BART HARVEY, MD, PhD,||  
RICHARD GLAZIER, MD, MPH,†§||# ANNETTE WILKINS, BA,\*\* AND ELIZABETH M. BADLEY, PhD†||#

**BACKGROUND.** Area variation in the use of surgical interventions such as arthroplasty is viewed as concerning and inappropriate.

**OBJECTIVES.** To determine whether area arthroplasty rates reflect patient-related demand factors, we estimated the need for and the willingness to undergo arthroplasty in a high- and a low-use area of Ontario, Canada.

**RESEARCH DESIGN.** Population-based mail and telephone survey.

for surgery, and evidence of arthritis on examination and radiographs. Estimates of need were then adjusted for patients' willingness to undergo arthroplasty.

**RESULTS.** Response rates were 72.0% for questionnaires and interviews. The potential need for arthroplasty was 36.3/1,000 respondents in the high-rate area compared with 28.5/1,000 in the low-rate area ( $P < 0.0001$ ). Among individuals with potential need, only

## **Determining the Need for Hip and Knee Arthroplasty: The Role of Clinical Severity and Patients' Preferences**

- . . . Among those with severe arthritis, no more than 15% were definitely willing to undergo (joint replacement), emphasizing the importance of considering both patients' preference and surgical indications in evaluating need and appropriateness of rates of surgery

# Papers

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## Decision aids for patients facing health treatment or screening decisions: systematic review

Annette M O'Connor, Alaa Rostom, Valerie Fiset, Jacqueline Tetroe, Vikki Entwistle, Hilary Llewellyn-Thomas, Margaret Holmes-Rovner, Michael Barry, Jean Jones

### Abstract

**Objective** To conduct a systematic review of randomised trials of patient decision aids in improving decision making and outcomes.

**Design** We included randomised trials of interventions providing structured, detailed, and specific information on treatment or screening options and outcomes to aid decision making. Two reviewers independently screened and extracted data on several evaluation criteria. Results were pooled by using weighted mean differences and relative risks.

**Results** 17 studies met the inclusion criteria. Compared with the controls, decision aids produced higher knowledge scores (weighted mean difference = 19/100, 95% confidence interval 14 to 25); lower decisional conflict scores (weighted mean difference = -0.3/5, -0.4 to -0.1); more active patient participation in decision making (relative risk

tioners. Their efficacy has been described in general reports and reviews.<sup>4-6</sup> We conducted a systematic overview of the trials of decision aids to determine whether they improved decision making and outcomes for patients facing treatment or screening decisions.

### Methods

The search strategy is described in detail elsewhere.<sup>7</sup> We searched the following electronic databases: Medline (1966-April 98); Embase (1980-November 98); PsycINFO (1979-March 98); CINAHL (1983-February 98); Aidsline (1980-98); CancerLit (1983-April 98); and the Cochrane Controlled Trials Register (1998, Issue 4). Additional studies were searched for in our personal files and the contents lists of *Health Expectations* (1998), *Medical Decision Making* (January-March 1986-January-March 1998), and *Patient Education and*

University of  
Ottawa School of  
Nursing and Faculty  
of Medicine, Loeb  
Health Research  
Institute Clinical  
Epidemiology Unit,  
Ottawa Hospital,  
Civic Campus,  
Ottawa, Ontario,  
Canada K1Y 4E9

Annette M  
O'Connor  
*professor*

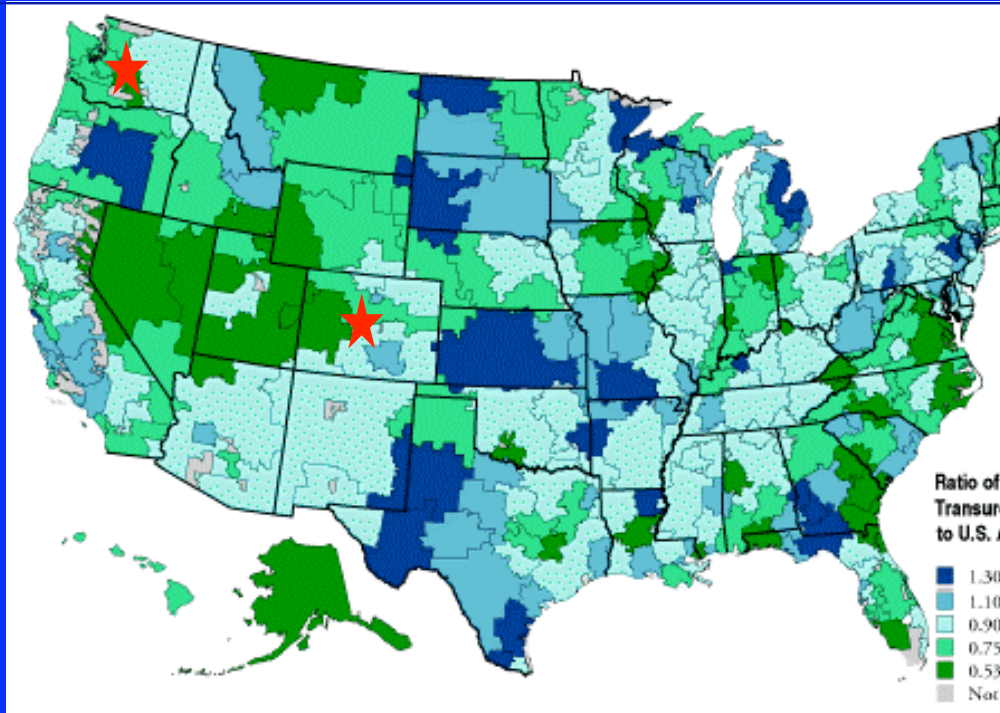
Alaa Rostom  
*gastroenterologist*

Jacqueline Tetroe  
*research associate*

Sisters of Charity of  
Ottawa Health  
Services, Ottawa,  
Ontario, Canada  
Valerie Fiset

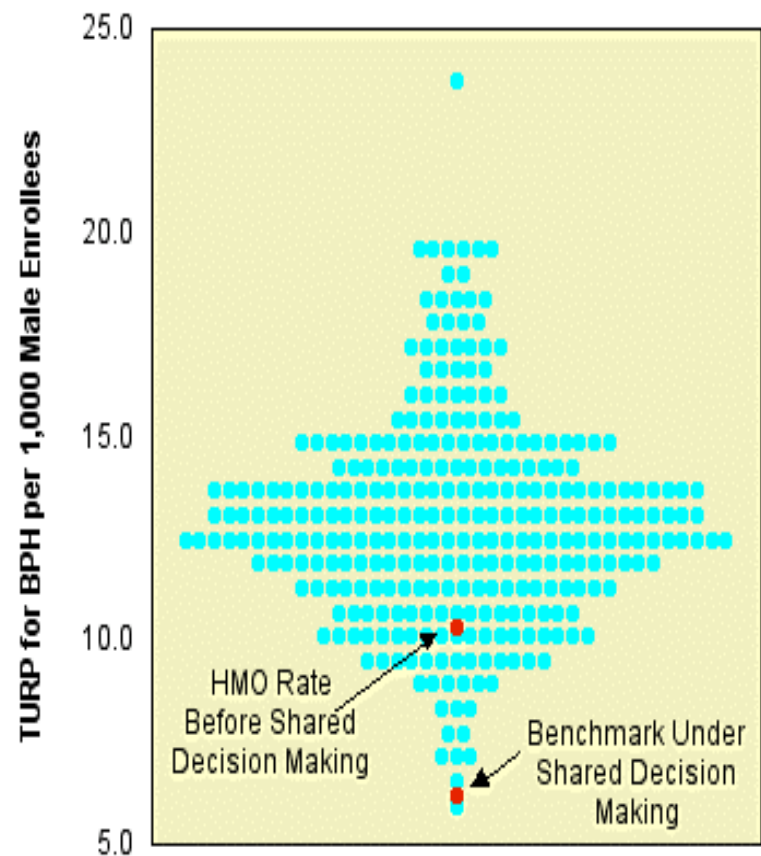


# Which rate is right? Impact of improved decision quality on surgery rates: BPH



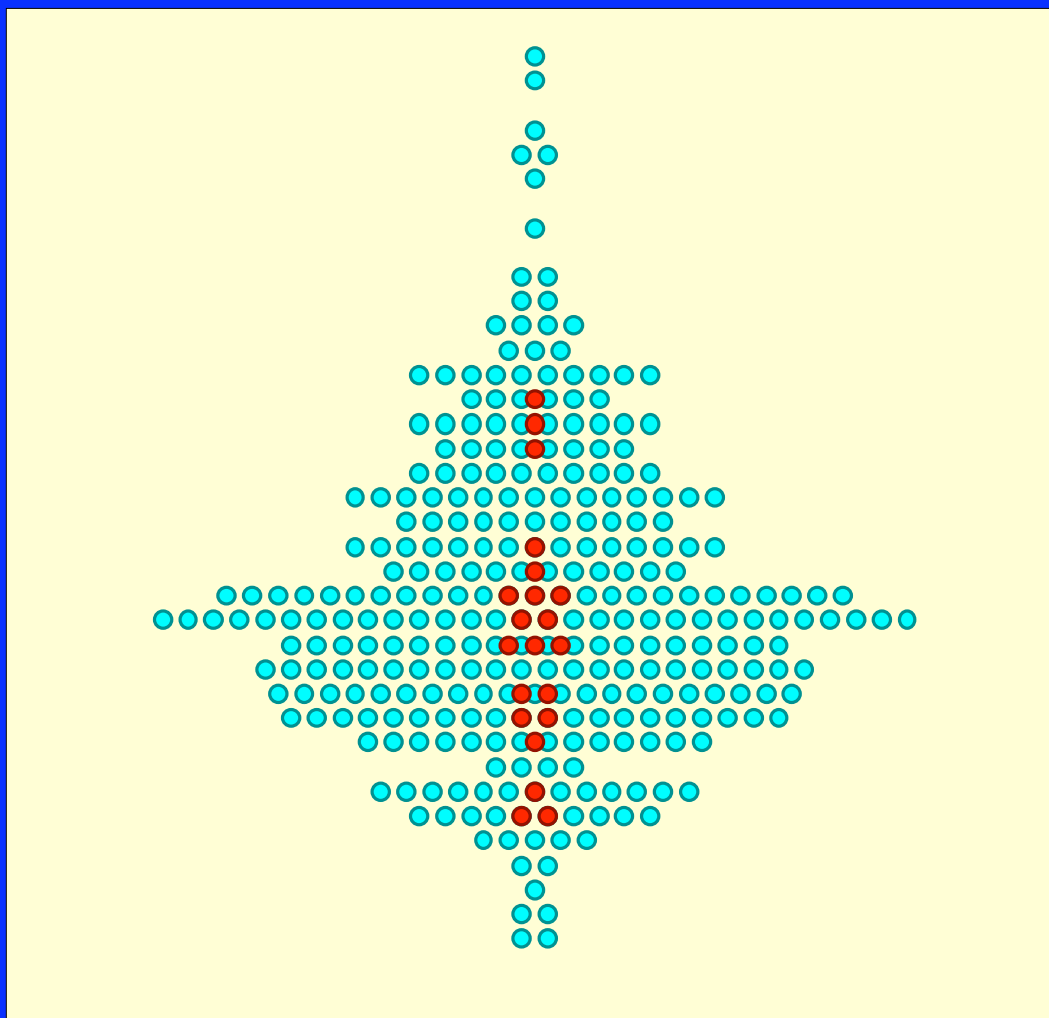
**Knowledge of relevant treatment options and outcomes**

**Concordance between patient values and care received**



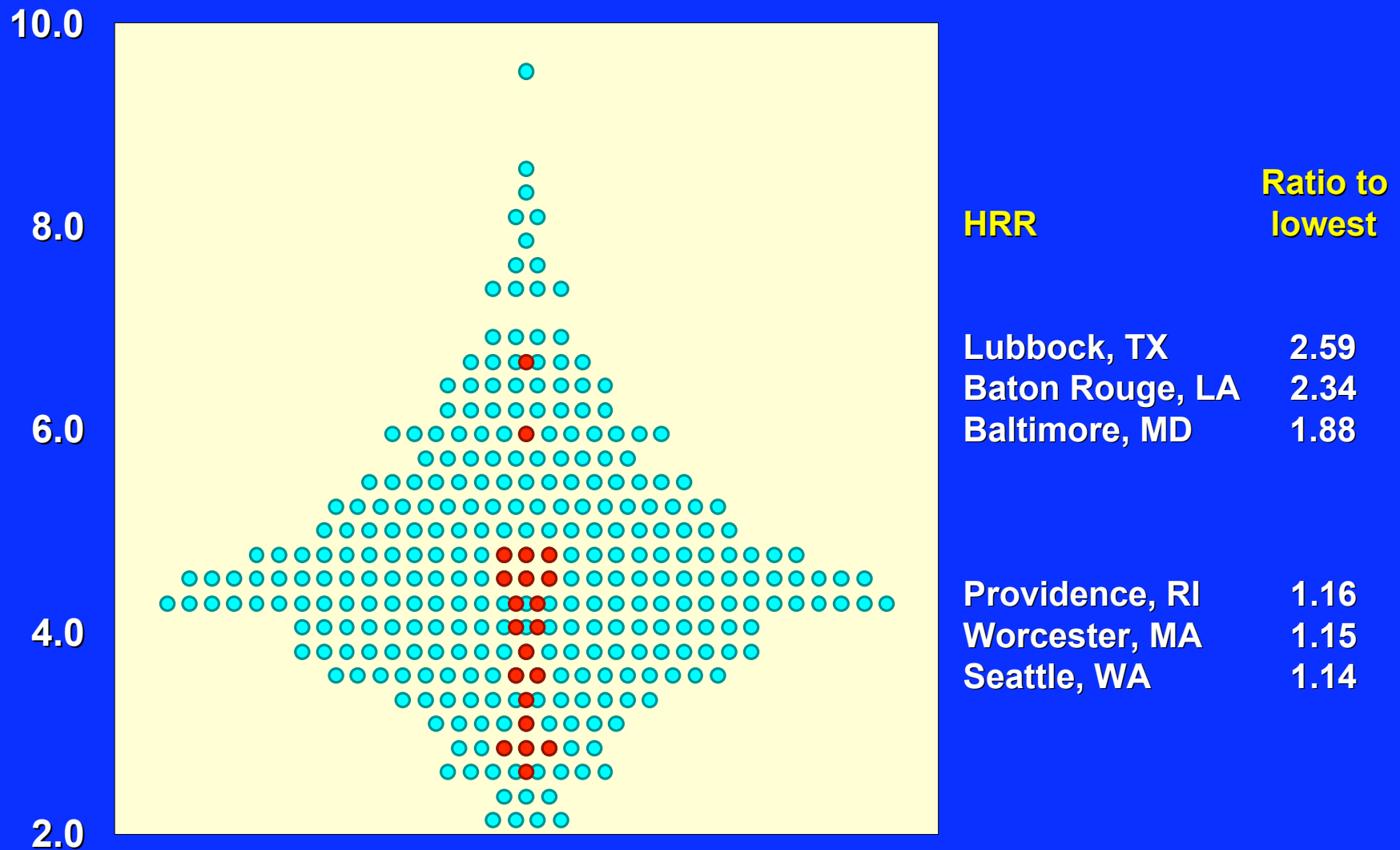
# TURP for BPH per 1,000 male Medicare enrollees (2005)

9.5  
8.5  
7.5  
6.5  
5.5  
4.5  
3.5  
2.5  
1.5  
0.5



HRR	Ratio to lowest
Providence, RI	2.67
Lubbock, TX	2.63
Bismarck, ND	2.46
Washington, DC	2.07
Burlington, VT	2.05
Hartford, CT	1.92
St. Paul, MN	1.89
Worcester, MA	1.89
Baltimore, MD	1.85
Minneapolis, MN	1.79
White Plains, NY	1.74
Bangor, ME	1.74
Manhattan, NY	1.74
Portland, ME	1.57
Seattle, WA	1.48
Salt Lake City, UT	1.44
Casper, WY	1.43
Wilmington, DE	1.36
Richmond, VA	1.17
Baton Rouge, LA	1.03
Lebanon, NH	1.00

# CABG surgery per 1,000 Medicare enrollees (2005)



# Percutaneous coronary intervention per 1,000 Medicare enrollees (2005)



# Back surgery per 1,000 Medicare enrollees (2005)

11.0

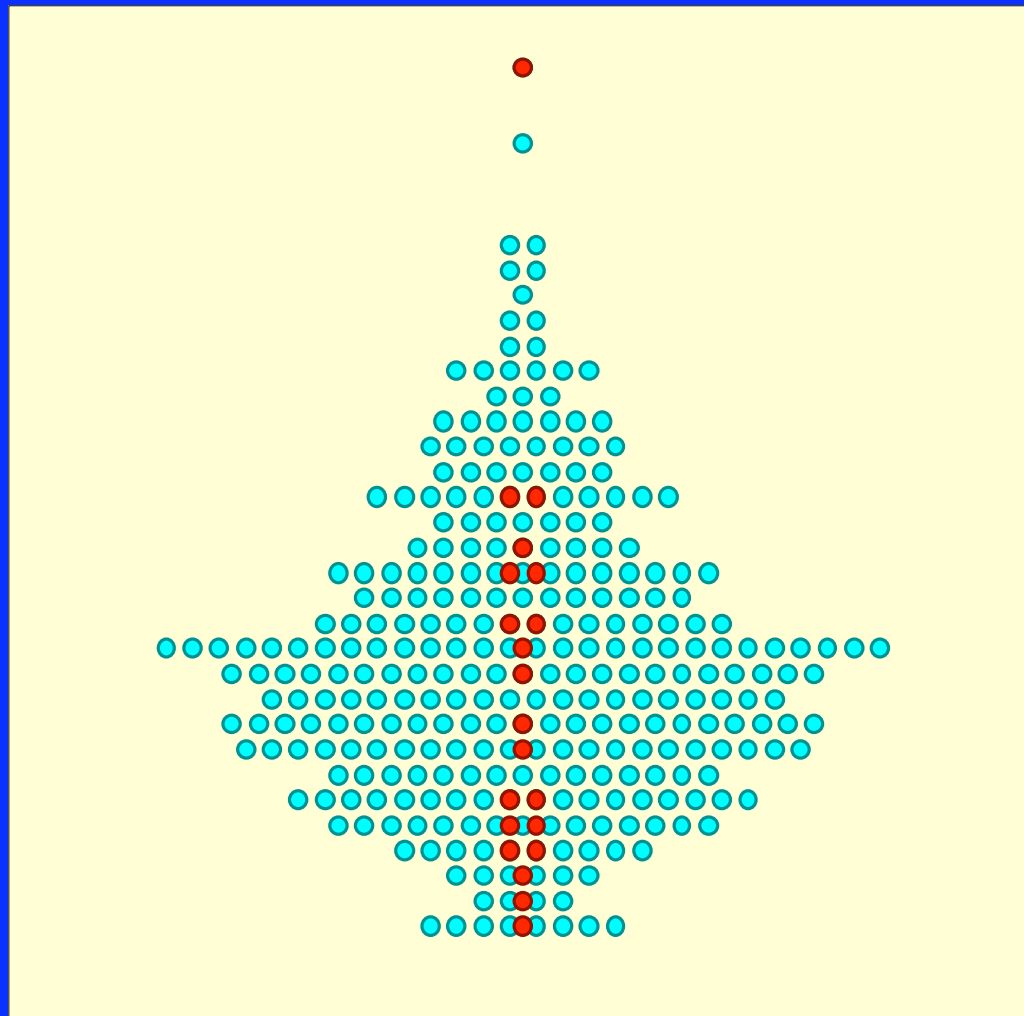
9.0

7.0

5.0

3.0

1.0



**HRR**

**Ratio to  
lowest**

Casper, WY 5.41

Lubbock, TX 3.23

Bismarck, ND 3.17

Salt Lake City, UT 2.91

Baltimore, MD 2.81

St. Paul, MN 2.79

Minneapolis, MN 2.57

Seattle, WA 2.54

Washington, DC 2.41

Richmond, VA 2.25

Portland, ME 1.97

Wilmington, DE 1.85

Hartford, CT 1.63

Worcester, MA 1.63

Bangor, ME 1.48

Baton Rouge, LA 1.45

White Plains, NY 1.37

Providence, RI 1.36

Burlington, VT 1.24

Lebanon, NH 1.17

Manhattan, NY 1.00

# **Bottom Line Implications for Clinical Practice**

**Clinical appropriateness should be based on sound evaluation of treatment options (outcomes research)**

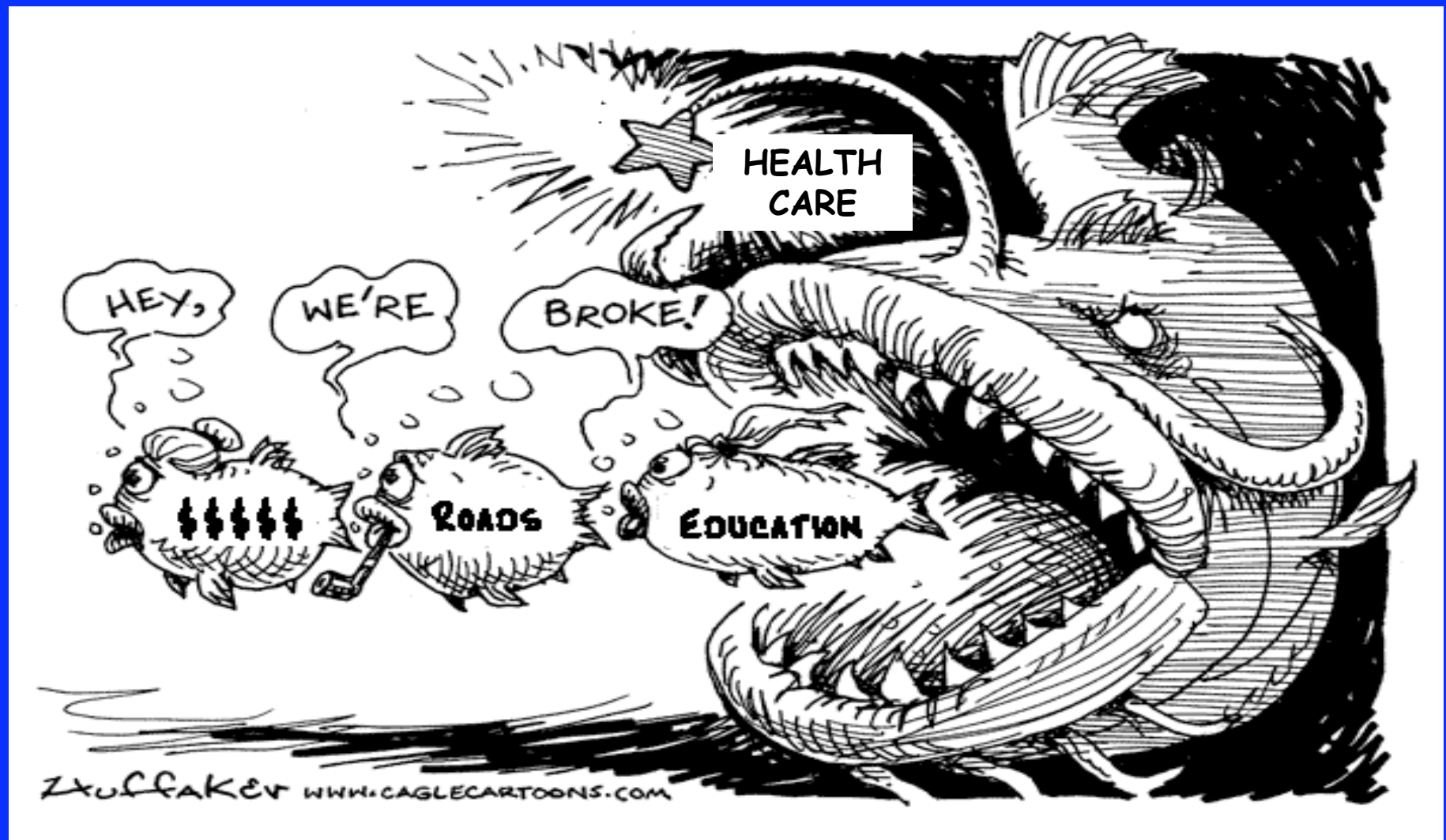
**Medical necessity should be based on Informed Patient Choice among clinically appropriate options (high quality shared decision-making)**

## **A new way of thinking about medical error?**

- **Surgery is a major, and potentially dangerous event in a patient's life.**
- **Operating on a patient who would have chosen another course of treatment is a wrong-patient error.**
- **Is it unethical to deliver a PSA test outside the context of shared decision making?**



# Busting budgets





# **POLICY IMPLICATIONS:**

- 1. Clinical effectiveness research won't be enough to bend the cost curve down.**
- 2. Patient centered care: Even when we know what works, patients still need to choose what's right for them.**
- 3. Unnecessary (or unwanted) treatment poses risk without benefit.**
- 4. Ensuring informed patient choice should be a goal of both public policy and clinical practice.**

# THE HEALTH CARE TRAIN WRECK

